

Privacy Policy (2019)

Introduction.

The privacy of your personal information is a priority for Maloolo Natural Skincare (ABN 33 478 350 058) This Privacy Policy explains how we collect, use, disclose and handle any personal information we collect from you, and how to contact us if you wish to access or correct your personal information, or complain about a breach of your privacy. By using our website or submitting personal information to us you are agreeing to the terms of this Privacy Policy. This Privacy Policy may be amended from time to time if our practices change. Please do not use the website or submit any personal information if you do not agree with its terms. You may find links to other websites not operated by Maloolo Natural Skincare, but which are accessible through our website. This Privacy Policy does not apply to such websites and you should consult the privacy policy of any other website you enter.

The personal information we collect.

When you interact with Maloolo Natural Skincare either by purchasing products, registering and creating an account online, over the phone, via email, or via social media, we may collect and hold personal information about you. Personal information means information or pieces of information that could allow you to be personally identified. This enables us to identify you and provide you with information about Maloolo Natural Skincare products and services and allows us to expedite any purchases or other enquiries. This information may include your name, address, phone number and email address.

Security of information

We hold your personal information in both electronic and hard copy files.

We take all reasonable steps to ensure that the personal information we hold is protected from misuse, interference and loss, and unauthorised access, modification or disclosure by the use of various methods, including secure physical and technological storage.

Please contact us immediately if you become aware or have reason to believe there has been any unauthorised use of your personal information that we hold.

We may disclose your personal information only

- where required by law, or to government and enforcement agencies or individuals appointed by a government responsible for investigating and resolving disputes or complaints concerning Maloolo Natural Skincare products or where such disclosure is necessary to protect the safety or security of persons; or
- as otherwise permitted under applicable laws.

Disputes

If you believe that we have breached your privacy or have any questions in relation to this Privacy Policy, you can contact us via either the mailing address, email or phone number listed below.

We will investigate any complaints and notify you of our decision in relation to the complaint, as soon as practicable after it is received. If we are unable to satisfactorily resolve your concerns about our handling of your personal information, you can contact the Office of the Australian Information Commissioner.

Contact details:

Please do not hesitate to contact us if you have any issues, either by:
Mail: Maloolo Natural Skincare, 373 Niagara Lane, Candelo, NSW 2550,
Email: info@maloolonaturalskincare.com.
Phone: 1300 625 665